

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

Outcome Number: 8

Question No: 522

Topic: Home Care and Support

Hansard Page: Written

Senator Polley asked:

- 1) Please outline the progress towards implementation and establishing the Home Support Programme.
- 2) Please outline the formal arrangements in place to consult with stakeholders in relation to these changes, including a list of stakeholders involved.

Answer:

1) An Advisory Group has been established to provide advice to support the overall design and development of the Commonwealth Home Support Programme (CHSP). The Advisory Group operates under the auspice of the National Aged Care Alliance to provide independent advice to the Government.

To inform the development of the CHSP, a number of service reviews have been undertaken in consultation with the Advisory Group and its respective Sub Groups, to analyse services currently delivered under:

- Respite (*completed*);
- Service Group 2 (Assessment, Client Care Coordination, Case Management and Counselling/Support, Information and Advocacy (for both the carer and care recipient)) (*completed*);
- Service Group 5 (Home Modifications, Home Maintenance, Goods and Equipment and Formal Linen Services) (*expected to be completed in April 2014*);
- Meals (*completed*); and
- Community transport (*completed*).

Most Sub Groups (excluding respite) have used common elements during the review process. These included literature reviews, environmental scans, data analysis, focus groups and online questionnaires.

The Department will be releasing a public Discussion Paper on the broad directions and key design features for the CHSP. The Paper will be available for public comment through a written submission process to seek feedback on the proposed design of the new Programme from stakeholders. Feedback received will inform the draft Programme Manual, which is expected to be available later this calendar year.

2) To date, the Commonwealth Home Support Programme Advisory Group has been the primary point of consultation for the development of the CHSP. A list of their membership organisations is provided below.

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

A broader range of stakeholders will be consulted through the release of the CHSP Discussion Paper and submission process, which will also be supported by a series of stakeholder briefings in Australian capital cities in May 2014.

Commonwealth Home Support Programme Advisory Group Member – Organisations

- Aged and Community Services Australia (ACSA)
- Alzheimer's Australia
- Carers Australia
- Catholic Health Australia
- COTA Australia
- Department of Social Services
- FECCA
- Health Services Union
- LGBTI Alliance
- Leading Aged Services Australia (LASA)
- NACA Support
- National Seniors
- Occupational Therapy Australia
- Uniting Care Australia
- National Presbyterian Aged Care Network
- Aged and Community Care Officials representative Victorian Department of Health
- Municipal Association of Victoria
- NSW Home Modifications and Maintenance State Council
- Australian Community Transport Association (ACTA)
- Department of Family and Community Services, Ageing, Disability and Home Care (NSW)
- National Aboriginal & Torres Strait Islander Aged Care Reference Group
- Queensland Meals on Wheels
- Royal Society for the Blind